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February 28, 2013

**Via Electronic Filing**

Marlene H. Dortch  
Office of the Secretary  
Federal Communications Commission  
445 12th Street, S.W., Suite TW-A325  
Washington, DC 20554

**Re: Assist 123, LLC - Filer ID 828858  
Calendar Year 2012 - CPNI Compliance Certification  
EB Docket No. 06-36**

Dear Ms. Dortch:

On behalf of Assist 123, LLC (the "Company"), and pursuant to 47 C.F.R. § 64.2009(e), enclosed is the Company's calendar year 2012 CPNI compliance certification.

Please direct any questions regarding this submission to the undersigned.

Very truly yours,

*/s/ Douglas D. Orvis*

Douglas D. Orvis II

Enclosure

Boston  
Hartford  
Hong Kong  
London  
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**Assist 123, LLC**  
**Annual 47 C.F.R. §64.2009(e) CPNI Certification**  
**EB Docket 06-36**  
**Calendar Year 2012**

Date filed: February 28, 2013

Name of company: Assist 123, LLC

Form 499 Filer ID: 828858

Name of signatory: Harvey M. Berg

Title of signatory: President


I, Harvey M. Berg, certify that I am an officer of the company named above, and acting as a agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. See 47 C.F.R § 64.2001 et seq.

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements (including those mandating the adoption of CPNI procedures, training, recordkeeping, and supervisory review) set forth in section 64.2001 et seq. of the Commission's rules.

The company has not received customer complaints in the past year concerning the unauthorized release of CPNI. The company has not taken actions against data brokers in the past year.

The company represents and warrants that the above certification is consistent with 47 C.F.R. § 1.178, which requires truthful and accurate statements to the Commission. The company also acknowledges that false statements and misrepresentations to the Commission are punishable under Title 18 of the U.S. Code and may subject it to enforcement action.

This certification is made to the best of my knowledge, information and belief.

Signed:  \_\_\_\_\_

Attachment: Statement explaining CPNI operating procedures

## Statement Explaining CPNI Operating Procedures

The following statement explains the operating procedures of Assist 123, LLC ("Company") to ensure compliance with the Customer Proprietary Network Information ("CPNI") rules of the Federal Communications Commission ("FCC").

1. To the extent the company accesses or maintains CPNI, the Company uses, discloses and permits access to CPNI only for the purpose of (a) providing a customer with the requested service; (b) to initiate, render, bill and collect for its services; or (c) to protect the rights or property of the Company, or to protect users of those services and other service providers from fraudulent, abusive or unlawful use of such services.
2. The Company does not use, disclose or permit access to CPNI for marketing purposes, neither internally nor by third parties.
3. The Company does not provide Call Detail Record ("CDR") information over the telephone to customers who contact the Company and does not provide access to any CPNI on-line.
4. The Company does not have any retail locations and does not conduct any outbound marketing whatsoever.
5. The Company will only disclose CPNI upon affirmative written request by a customer to any person designated by the customer.
6. Within 7 days of a reasonable determination of breach (i.e., CPNI disclosed to a third party without authorization), the Company will notify the U.S. Secret Service ("USSS") and Federal Bureau of Investigation ("FBI") of the breach via the central reporting facility [www.fcc.gov/eb/cpni](http://www.fcc.gov/eb/cpni).
  - a. After 7 days of USSS and FBI notice, if the Company has not received written direction from USSS or FBI, the Company will notify the customer of the breach, unless the USSS and/or FBI have extended the period for such notice.
  - b. For 2 years following USSS and FBI notice, the Company will maintain a record of (i) discovered breaches, (ii) notifications to USSS and FBI, (iii) USSS and FBI responses, (iv) dates breaches discovered, (v) dates the Company notified USSS and FBI, (vi) details of CPNI breached, and (vii) circumstance of breaches.
7. Company employees are trained as to the proper protection, uses and treatment of CPNI, including familiarity with the Company's internal CPNI policies and procedures.
8. The Company employs appropriate remedies against those persons violating the Company's internal CPNI policies and procedures. Remedies may include, but are not limited to, financial, legal or disciplinary actions, including termination and referrals to law enforcement, when appropriate.